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[www.suntreksolar.com](http://www.suntreksolar.com)

## **Suntrek Commercial Pool Heating Owner's Package**

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Thank you for choosing Suntrek, we are thrilled to have you as our customer!

Enclosed, you will find your customer care package and warranty information for your records.

You will also find our maintenance agreement. We find that most of our commercial clients would like us to handle annual maintenance twice a year and those clients with “seasonal rebates” require a maintenance agreement with the CSI rebate program. Another option is for Suntrek to train a designated person from your staff.

We highly recommend that you schedule your pool service professional and any other board members to be present when we are commissioning your system and reviewing its operation. Your pool service professional should be familiar with how turn your solar system off and on while doing maintenance on the pool. We cannot make multiple trips to provide this system orientation to the Board and your pool maintenance person; so please make arrangements for this meeting at the time we are completing your project.

Please take the time to complete the attached warranty registration card and mail back to Suntrek.

Thank you for giving Suntrek the opportunity to earn your business!

Suntrek Industries, Inc.

# SUNTREK WARRANTY

SUNTREK INDUSTRIES, INC. (SI) warrants its flexible EPDM solar collectors against manufacturing defects for a period of fifteen (15) years from the date of purchase by the original owner at the original installation site, provided that said collectors have been installed and operated in full accordance with SI's printed instructions. (See "Suntrek Installation Procedures" and/or "Owner's Manual")

In the event of any failure of the SI Solar Collectors, SI will, at its option, provide repair materials or replace the failed component. SI may require that an SI representative examine the failed component before its repair or removal from the system.

This warranty does not cover:

- A. Conditions resulting from a defect or malfunction in a component or part which is not part of the SI Solar System or was not installed as part of the SI Solar System.
- B. Conditions resulting from a departure from SI's installation or operation instructions, as described in the Installation Procedures or Owner's Guide.
- C. Conditions resulting from any misuse, abuse, negligence, Acts of God, accidents, alteration, or non-winterization in climates that experience freezing weather conditions. See Owner's Guide.
- D. Consequential damage, including but not limited to damage to the home or contents, loss of time, inconvenience, or loss of use of the solar system.
- E. Component parts, such as controls, valves and other piping or plumbing materials that carry their own manufacturer's warranties.
- F. Labor expenses for repairs or replacements, with the exception of work that was performed by authorized Suntrek installers who provide their own independent labor warranty.
- G. Shipping charges.

Unless otherwise explicitly agreed in writing, it is understood that these are the only written warranties given by SI, and SI neither assumes nor authorizes anyone to assume for it any other obligation, or liability in connection with the SI Solar System. This warranty provides specific legal rights. Other legal rights, which vary from State to State, may exist.

SUNTREK INDUSTRIES, INC.

5 Holland Building #215  
Irvine, CA 92618  
(949) 348-9276

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## WARRANTY REGISTRATION CARD - RETURN WITHIN 30 DAYS

Name \_\_\_\_\_ Date of purchase \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Email address (We will not sell your personal information) \_\_\_\_\_

How did you learn about your Suntrek solar system \_\_\_\_\_

Are you completely satisfied with your system? ( ) YES ( ) NO -(Please tell us why, if not)

Would you recommend Suntrek system to a friend or neighbor? ( ) YES ( ) NO

Please add any comments on the back of this card and mail to Suntrek OR scan and email to [warranty@suntreksolar.com](mailto:warranty@suntreksolar.com)



**Suntrek Industries, Inc**  
**Solar Pool Heating**  
**Annual Maintenance Contract**

California: 5 Holland #215 Irvine, CA. 92618  
 (949) 348-9276 Fax (949) 348-1626 Lic. #859460  
 4851 Sunrise Dr. Ste. 102 Martinez, CA 94553  
 (925) 372-8983 Fax: (925) 688-8984 Lic. #859460

Nevada: 6560 Spencer St. #A1-105 Las Vegas, NV 89119  
 (702) 362-3611 Fax: (702) 362-3313  
 Lic# 070340 Bid Limit \$2,000,000 Lic# 039030 Bid Limit \$50,000

Web Site [www.suntreksolar.com](http://www.suntreksolar.com)

<input checked="" type="checkbox"/> Contract	<input type="checkbox"/> Warranty
<input type="checkbox"/> Install Follow Up	
<input type="checkbox"/> Estimate	_____
<b>Year of Expiration</b>	_____
<b>Service Tech</b>	_____

<b>Customer Name</b>	<b>Office</b>	<b>Date of Execution</b>	<b>Annual Service to be Performed</b> <ul style="list-style-type: none"> <li>• Inspect solar attachment</li> <li>• Inspect all valving, sensors and control functions on system</li> <li>• Winterize Solar Energy System</li> </ul>
<b>Site Address</b>	<b>Billing Address</b>		
<b>Site City, State, Zip</b>	<b>Billing City, State, Zip</b>		
<b>Phone Number</b>	<b>Size of Solar System(s)</b>		
<b>Email Address</b>	<b>Duration of Agreement</b>		

**Terms and Conditions**

- Customer Agrees to provide access for winter time shut down and spring time start-up.
- Any maintenance required where repairs are needed above and beyond the winterization process, must be approved prior to completing all work or a second trip charge will be invoiced
- If the Customer elects to perform the winterization procedure rather than have it completed by Suntrek Industries, Inc. the customer shall take full responsibility to provide these protections. The Customer will acknowledge this in the Self-Service Clause below

**ADDITIONAL NOTES PERTAINING TO PROPERTY WINTERIZATION (SITE SPECIFIC):**

# of Pools	Description	Price	Amount	Payment - Fees and Payment Obligations
1	Winterization & Spring Startup			<b>Payment</b> The owner shall pay for the services provided in accordance with the payment terms listed on invoices submitted by the service provider.
				<b>Self-Service Clause</b>
				I, _____, elect the designated property maintenance personnel to perform this procedure rather than having it completed by Suntrek Industries, Inc I acknowledge this fact via signature below
				<b>Customer's Signature</b> _____
		Tax	Included	
<input type="checkbox"/> Check # _____		Labor	Included	<b>Modifications</b> – The terms of this agreement can only be modified if all parties have been notified in writing
<input type="checkbox"/> C.C. # _____		Subtotal	Included	
<input type="checkbox"/> Cash		Prior Bal.	Included	
<input type="checkbox"/> Remit Total Due Now		Total Due		<b>Per Service Visit - Recurring Annual Charge</b>
				This Maintenance Contract is for dual service (Winterization & Start-up)

The undersigned owner acknowledges and agrees that the information above is correct and complete.

**Customer's Signature** \_\_\_\_\_

**Termination** – Failure to pay may result in the service provider terminating the agreement without notice and shall have no further obligations if any amount remains unpaid after 45 days



## Suntrek Solar Pool Heating System Owners Guide

Thank you for choosing Suntrek Industries as your solar heating company. Your Suntrek system will provide you with years of warm, comfortable pool temperatures.

### Startup

Your new system will go through a conditioning process over the course of the next two weeks. Your time clock, solar valve and control system have been set to operate the solar system during the daytime hours. Please do not change your time dock or solar control settings during this start up period. It is important that you do not shut your solar system off during the daytime hours. Depending on your pool chemistry or lack of chlorine, it is possible to see the water discolor. Do not be alarmed. During the curing process of the solar collectors, a salt is sometimes discharged into the pool. If this condition exists, please make sure you have proper levels of conditioner and chlorine in your pool and the discoloration will disappear.

### General Operating and Maintenance

- If you have automatic control, check that the power light is on and the thermostat is set in a "high" position. (You will need to find your ideal setting after the pool warms up.)
- Set your filter-pump time dock to turn on at the time that the sun directly hits the collectors in the morning (10:00 AM), and to turn off when the sun stops hitting the collectors (5:00 PM). Make day light saving adjustments accordingly.
- Your automatic controller will come with an owner's manual for operation settings.

*If the solar collectors are operated when the sun is not shining directly on them (at night or a rainy day), it will cool off the pool. If you have automatic controls, a solar sensor will keep this from happening.*

- Turn solar system OFF before back washing the filter. (Do not turn solar back on until filter system has run for at least 20 minutes after back washing has been completed.)
- Turn solar system off while manually vacuuming pool
- Do not walk on collector unit when possible.
- For swimming during long-night/cooler weather months. It is recommended that a pool blanket be floated on the surface of the pool to help prevent overnight heat loss.
- In areas that are subject to freezing conditions, the solar system MUST be shut off and drained during freezing periods to protect all component parts of the solar system. See: "To freeze-protect system".
- Never let water remain stagnant in the collectors (be certain system is gravity-drained when off).



- In general, your Suntrek system will require little maintenance. However, to obtain the best possible performance, it is recommended that the collectors be kept free of dust and debris by simply turning a hose on them occasionally. It is advised that the system be inspected once a year and that the attachments between the collectors and the roof be examined on a regular basis to avoid damage from severe winds. Depending on the area, the recommended winterizing procedures may have to be performed.

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### Winterizing

*(In Areas Subject To Freezing)*

- Position automatic control switch to "OFF" (if automatic control system), OR turn solar valve to by-pass position (if manual system).
- Wait 10-15 minutes to be sure the system has drained completely.
- Open hose bib on roof to drain any remaining water from collectors. You can hook up an air compressor to the hose bib to blow collectors empty if there is any doubt that they are not completely drained.
- Leave system like this until after freeze conditions are over.

### Commercial Pools Drain Down Procedure

Commercial pools that currently run filtration 24 hours must set a drain down period for the solar energy system. Set the time clock to turn all the pool filtration off for a period of a ½ hour every day. The recommended time for this to occur is between 5pm-7pm. This will allow the solar system to drain every day when there is no longer any pressure in the system, due to the filtration cycle. This will prevent the solar system from freezing in the winter and from long term stagnation year round. When the solar system starts up the following day, air bubbles will be seen entering the pool until the solar system has flushed all the air from the system.

### Troubleshooting

#### **If the pool is not getting warm enough in sunny conditions:**

- The filter may be dirty or clogged-check flow strength at pool outlets.
- The time clock may not be set for best sunshine times of the day.
- The thermostat may be set too low (if automatic system).
- Valve may be turned off. Check water routing.
- Pump may be weak and not be pumping a sufficient volume of water.
- Off-season months may require floating cover on pool to prevent night-time heat loss. Additional collectors may be necessary.

*In general, it takes three days of consistent sunny weather in order for the pool to reach up to seasonal solar heated temperature.*

#### **Constant bubbles in the pool when the solar on:**



*Every time the solar system turns on, the pump purges all the air from the system producing a large amount of bubbles in the pool, which should completely subside within two minutes. However, if you see a constant stream of bubbles throughout the day, this indicates a problem not necessarily related to the solar.*

*Insufficient flow through the solar collectors will draw air into the system through the vacuum breaker, as the water falls from the collectors quicker than the water is being pumped to the roof.*

- Check the filter pressure with the solar off, then check the pressure with the solar on. It is common for the filter pressure to raise 8-10 pounds when pumping water to the collectors.
- If the pressure is high (30 pounds or more) and does not increase with the solar on, this indicates the filter needs cleaning.
- If the filter pressure is abnormally low (10 pounds or less) and does not rise when the solar is activated, check the pool skimmer and pump basket for debris. If there are not restrictions your pump may be too weak and may need to be replaced.
- If the filter pressure is normal with the solar off and increases 15 pounds or more with the solar activated, this indicates that the solar collectors may be clogged with debris due to a break in a filter grid. If this is the case, first have your filter dismantled and repaired then contact your installer or Suntrek Industries for servicing a clogged system.

### How your Suntlet solar pool heating system operates:

While your filtration system is operating, pool water is diverted through the solar system by the solar booster pump. The sun's energy is absorbed as the water passes through the solar array and returns to the pool. The SolarTouch thermostatic differential control system is a programmable automatic solar heating control system designed especially for swimming pools. Whenever solar energy is available, the SolarTouch will automatically activate the solar booster pump and circulate pool water through the solar collectors. This process continues as long as solar energy is available or until the set desired pool temperature is reached.

#### 1. Existing filtration pump

#### 2. Existing Pool Filter

#### 3. Solar Booster Pump

Controlled by the SolarTouch Solar Control. Circulates pool water through the solar system.

#### 4. SolarTouch Solar Control

See above for description.

#### 5. Water temperature sensor

Informs the Suntlet as to the temperature of the pool water.

#### 6. Solar temperature sensor

Informs the Suntlet as to whether or not there is any solar heat to be gained. Installed directly to the roof, next to the solar collectors, in a place where there is limited wind and no shading.

#### 7. Solar check valve

Prevents system back flow when the filtration pump is turned off.

#### 8. Solar return check valve

Prevents system back flow when the solar is turned off.

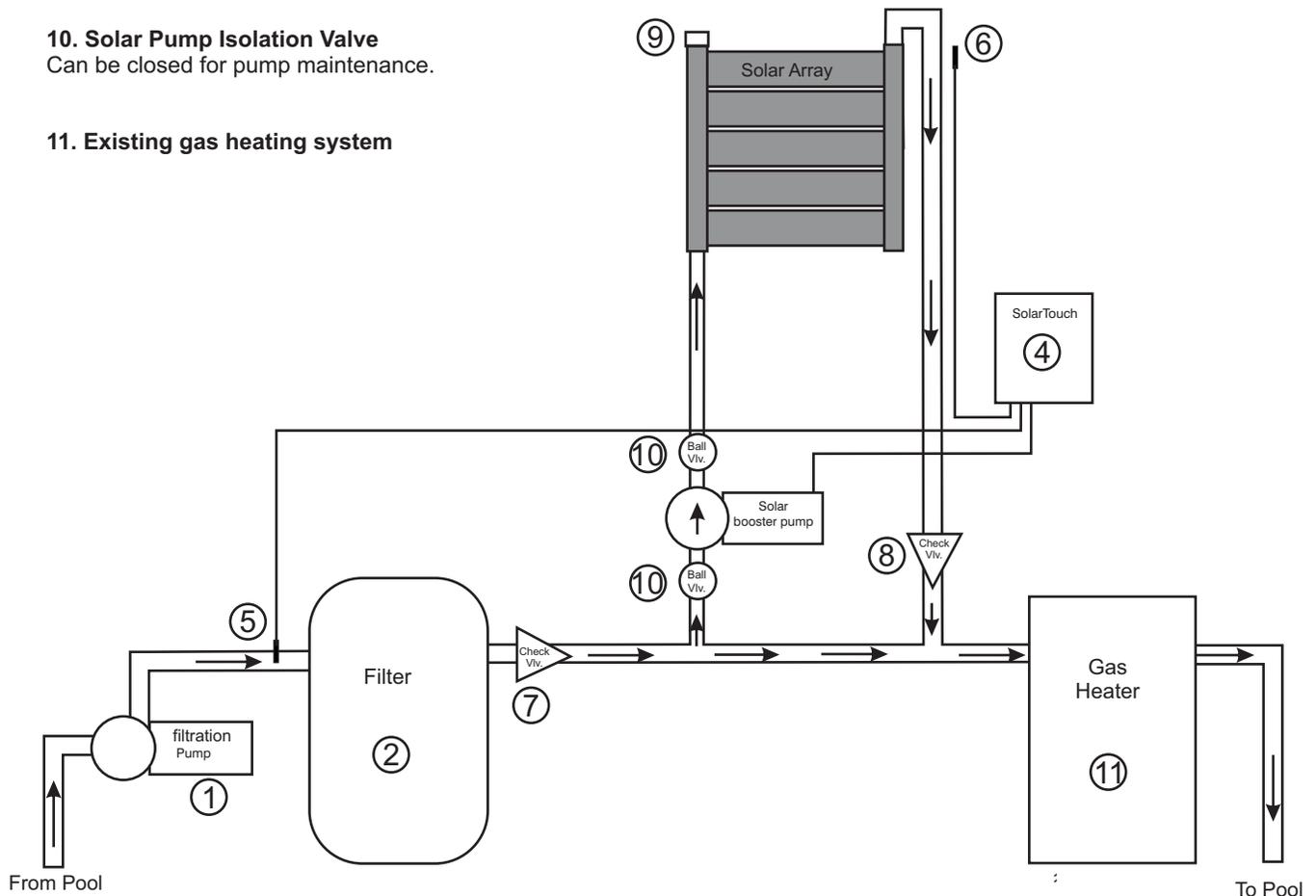
#### 9. Vacuum relief valve

Automatically lets air into the system, whenever the filtration pump shuts off, allowing the water to automatically drain back to the pool.

#### 10. Solar Pump Isolation Valve

Can be closed for pump maintenance.

#### 11. Existing gas heating system



### SOLAR OPERATIONS

**View Current Water and Solar Temperature:** In normal operating mode the main screen displays the current WATER temperature and TARGET temperature. The display also indicates if Solar Heat is ON or OFF. Press the **Enter button** to view the current Water and Solar temperatures.

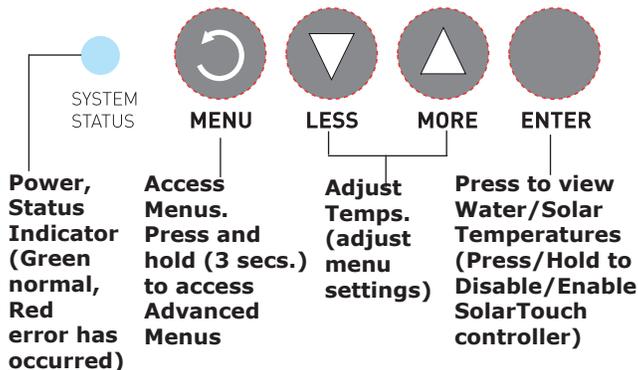
**Adjusting the Water/Solar Temperatures:** To adjust the water target temperature, press the Less (Down arrow) button or More (Up arrow) button to lower or raise the set temperature to the desired level. The water temperature can be adjusted from 40° F to 104° F (4° C to 40° C). This sets the solar system to heat the water up to the target temperature.

**Optimum Water Temperature:** To achieve optimum water temperature, the solar roof sensor must be 6° higher than the water temperature. The pump must be ON for a few minutes for operation. When the roof sensor and the water temperature are within for example 3° (default), solar heat will switch off. This differential setting is adjustable in the "Diff to Stop" setting and is factory set at 3°. This setting sets how close to the temperature to switch off solar heat. Adjust the start and stop temperature differential settings to start and stop solar water heating. Adjusting the differential will effect the performance of your solar system. Refer to your solar service professional for the optimum setting.

**Pool Pressure Cleaner Delay:** Whenever the solar system is turned on, an electronic delay automatically turns off the pool pressure cleaner for five minutes. This protects the pump from damage caused by air in the solar panels at system start-up. The pressure cleaner is connected to "Cleaner Interrupt" terminal on the SolarTouch® Controller circuit board which will be always set to on.

**Solar (Filter) Pump Timer:** The solar (filter) pump timer must be set so that the filter pump operates during the time of the day when solar energy is available.

### SolarTouch® Controller Control Buttons



**Main Screen:** In normal operating mode the main screen displays the current WATER temperature, TARGET Temperature and if SOLAR HEAT, NOCTURNAL COOLING or FREEZE is ON or OFF. Press the Enter button to view the current Water and Solar temperatures. If no menu activity is detected after two minutes, the main screen is displayed.

**Enter button:** This button has the following functions:

- During normal operation, when the display shows Water Temp, Target Temp and Solar Heat ON/OFF setting. Press and release the Enter button to view current Water and Solar Temperature.
- While in Main Menu or Advanced Menu, press the Enter button to view menu item settings and scroll through menu options.
- Press this button to select a menu item.
- Press this button to save a menu setting.

### MAIN SCREEN DISPLAY

#### Normal Operating Mode

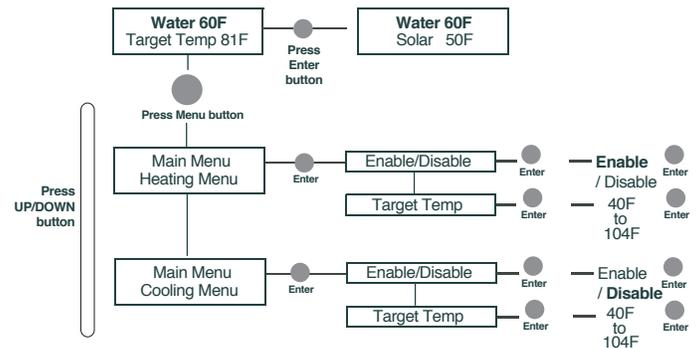
In normal operating mode the main screen displays the current WATER temperature, TARGET Temperature and if SOLAR HEAT, NOCTURNAL COOLING or FREEZE is ON or OFF. Press the Enter button to view the current water and solar temperatures. Degree units are displayed in either Fahrenheit or Celsius (Advanced menu). Effective solar heat depends on the solar and water temperature and the start and stop differentials, then SolarTouch® Controller will rotate the positive 3-way valve and turn on the solar booster pump or increase the RPM's if an IntelliFlo® or IntelliPro® Pump is present. This allows the water to flow to the solar collectors. The solar roof sensor must be 6° higher than the water temperature. The pump must be ON for a few minutes for operation. When the roof sensor and the water temperature are within 3° of each other, solar heat will switch off. The solar temperature start and stop differential settings are factory set at 6° and 3°. These differential settings are adjustable in the **Advanced Menu** settings. Refer to your solar service professional for the optimum setting.

**Nocturnal Cooling:** Provides automatic nocturnal cooling for pools in hot climates that overheat. Water circulates through the system when the collector temperature and the pool temperature is hotter than the target temperature setting. Circulation will stop when the collector temperature is 3° (Default) less than the pool temperature or when the pool temperature is cooler than the target temperature setting.

### MAIN MENU

Use the Main Menu for everyday solar operating features and the Advanced Menu for solar utility settings.

To access the Main Menu, press the **MENU button**. The Main Menu items are as follows:



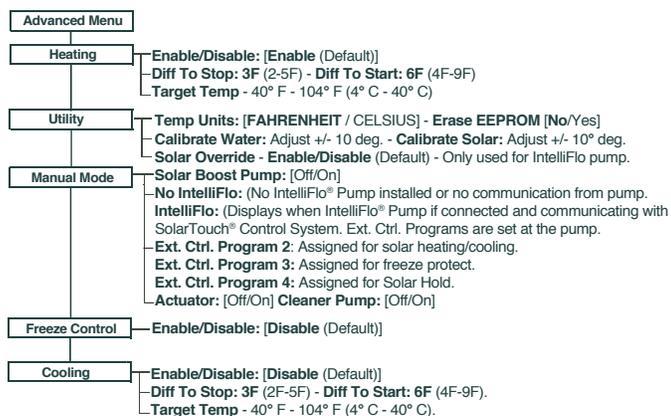
### DISABLE/ENABLE SOLARTOUCH CONTROLLER

#### Using the Enter Button to Disable/Enable SolarTouch Controller

For service purposes, the SolarTouch controller can disable Heating, Cooling and Freeze Protect. Press and hold the Enter button (3 secs.) to disable the system. The display shows "SolarTouch Disabled" - Press and Hold Enter To Re-Enable". **Press and hold the Enter button** again to enable the SolarTouch controller.

## Advanced Menu

To access the Advanced Menu, press hold (3 seconds) and release the MENU button. The Advanced Menu items are as follows:



## HEATING

The SolarTouch® Controller can heat the pool or spa by circulating water through the solar collectors. Heating must be ENABLED in the Heating Menu. The initial factory default setting is "Enabled." The Start and Stop temperature differentials for solar water heating are adjustable. Factory temperature differential settings are: Start (default 6°) and Stop (default 3°). The Heating Menu settings are accessed from the **Advanced menu** (see Advanced menu item above).

Heating will start when the Start differential conditions are met and the water temperature is below the Target Temp. When these conditions are satisfied heating is turned ON. Example: Water Temperature is 75°F; Target Temperature is 82°F. When the roof solar collectors temperature exceeds the water temperature by 6° (76°F), the solar valve rotates. If a solar booster pump is required, this pump will turn on. When using an energy efficient IntelliFlo®/IntelliPro® 4x160/VS-3050 Pump (current model); the pump will ramp up to the RPM's assigned to **Ext Ctrl\* Program 4 (Speed 4)**. If pool is plumbed with a pressure cleaner pump (i.e. pool cleaning system), this pressure pump will turn off for five (5) minutes. This allows the air in the solar collectors to be evacuated from the system without damage to the pump. When Heating turns ON; the solar booster pump will turn ON and valve actuator will rotate. After five (5) minutes the Cleaner Pump Relay will turn on.

**Note: Also see "Solar Hold" feature for heating or Cooling.**

**IntelliFlo® and IntelliPro® Pump Installed and communicating with SolarTouch Controller:** Ext Ctrl Program 2 default speed (1500 RPM) is assigned for solar heating or cooling.

**Heating will turn OFF under the following conditions:**

Pool or spa has met the target temperature. • Cloud cover appeared and the stop differentials turn the system off. • No more thermal energy available. • External time clock turned system off. **When Heating turns OFF:** • The valve actuator will rotate. • Solar booster pump will turn off. • If IntelliFlo/IntelliPro pump is being used as either a filtration pump or a solar booster pump, RPM will change and resume to the timed program set speed (RPM). This could take up to one (1) minute. • **IntelliFlo/IntelliPro pump connected and communicating with SolarTouch controller:** The pump is not being controlled by SolarTouch controller at this time. • Pressure Cleaner pump will remain on only if the external time clock cycle is still on. The default pump speeds are as follow: Ext. Ctrl. Program 2 (1500 RPM), Program 3 (2350), and Program 4 (3110).

**(\* Note: Older IntelliFlo/IntelliPro 4x160/VS-3050 pumps do not have a control panel display) and do not display "Ext Ctrl."**

## SOLAR HOLD & SOLAR OVERRIDE

**Solar Hold Feature:** When SolarTouch controller calls for heat and solar heat is available, the IntelliFlo Variable Speed Pump will ramp up to the RPM's assigned to **Ext Ctrl\* Program 4 (Speed 4)**. The solar valve will maintain the closed position for the first five (5) minutes, the solar valve will move to the "open" position and the pump will continue to run an additional five (5) minutes. After 10 minutes, the pump reverts to the assigned speed for **Ext. Ctrl Program 2 (Speed 2)**.

**Cancel Solar Hold:** To cancel the Solar Hold feature, press either the UP or DOWN arrow button for about 3 sec. on the SolarTouch controller. Note: If pool is plumbed with a pressure cleaner pump (i.e. pool cleaning system), this pressure pump will turn off for five (5) minutes when the valve actuator turns on. This allows the air in the solar collectors to be evacuated.

**Solar Override:** This menu option is accessed from the Utilities/Advanced menu. The default setting is Disabled. When disabled the system only runs during the variable speed pumps programmed run schedule. When Enabled the system overrides the pumps schedule and runs anytime solar heat is available.

**Important Note: For the IntelliFlo 4x160/VS-3050 Pump, when the SolarTouch controller releases control of the pump, the pump will then in standalone mode and the pump will save the last manual speed setting. The last manual speed setting is the last speed 1-4 button pressed on the pump. Be sure the last manual speed setting is one you want the pump to run**

## COOLING

The SolarTouch controller can cool the pool/spa by circulating water through the solar panels when the solar collectors are at a lower temperature than the pool/spa water (typically at night). Cooling must be enabled in the Cooling Menu. The default setting is "Disabled." To start and stop cooling, adjust the start (default 6°) and stop (default 3°) temperature differential settings (see Advanced Menu).

**Note: Also see "Solar Hold" feature for Heating or Cooling.**

**Cooling turns ON;** when the water temperature is above the target temperature then cooling will be turned on and the Solar Pump Relay and Valve Actuator are activated (ON). After five minutes the Cleaner Pump will turn on.

**Cooling will turn OFF under the following conditions:**

Cooling turns OFF; when the water temperature is below the target temperature the Solar Pump Relay and Valve Actuator are turned OFF. The Cleaner Relay remains on. When no more thermal cooling energy available or when the External time clock turned system off.

**When Cooling turns OFF:** The valve actuator will rotate.

- Solar booster pump will turn off.
- If IntelliFlo pump is being used as either a filtration pump or a solar booster pump, RPM will change and resume to the timed program set speed (RPM). This could take up to one (1) minute.
- IntelliFlo/IntelliPro pump connected and communicating with SolarTouch controller: The pump is not being controlled by SolarTouch controller at this time.
- Pressure Cleaner pump will remain on only if the external time clock cycle is present.

**IntelliFlo/IntelliPro Pump Installed: Speed #2** is the set default speed (1500 RPM) except for IntelliFlo VF (Press Manual button on pump to set RPM and GPM speeds. See the IntelliFlo VF Pump Manual (P/N 350075).

**IntelliFlo pump installed (standalone mode):** If an IntelliFlo pump is detected, it will go to stand-alone mode (may take up to two minutes). The pump is not being controlled by SolarTouch controller at this time.

## FREEZE PROTECT

When the solar sensor temperature falls to 40°F (4°C) or below, the pool/spa water is automatically circulated through the system to prevent freezing. If the solar sensor is placed at the solar collectors and when the temperature in the solar collector reaches 42° F (6° C) and above, freeze protection will stop. The initial default setting is "Disabled". Note: Sensors have a +/- 1° variance.

**When Freeze Protect is turned ON;** the filter pump, solar booster pump or IntelliFlo®/IntelliPro® Pump (**Ext Ctrl Program 3**) will turn ON and valve actuator will rotate. After five (5) minutes the Cleaner Pump Relay will turn on. The filter pump, solar booster pump or IntelliFlo/IntelliPro pump (**Ext Ctrl Program 3**) will turn ON and valve actuator will rotate. After five (5) minutes the Cleaner Pump Relay will turn on.

**When Freeze Protect is turned OFF;** the filter pump, solar booster pump or IntelliFlo/IntelliPro pump and Valve Actuators are turned off. If an IntelliFlo pump is connected and communicating with SolarTouch controller, RPM will change and resume to the scheduled program speed (RPM). This could take up to one minute. The pump is not being controlled by SolarTouch controller at this time.

## MANUAL MODE

The "MANUAL MODE" To access the Manual mode menu from the Advanced menu, press and hold the MENU button for three (3) seconds. Manual mode is useful for system setup or service purposes. Manual mode settings will override existing SolarTouch controller settings. After you exit the Manual mode menu all previous system settings will resume. **Note: While in the Manual mode menu, the system will stay in Manual Mode until you manually exit back to the Advanced Menu.** In Manual Mode the SolarTouch controller relays actuators, single speed pump and IntelliFlo pump can be manually controlled. Manual Mode is only available in the Advanced Menu. Any changes made to settings while in Manual Mode will not affect previously saved settings. The Manual Mode Menu settings are as follows:

Menu Item	Action
Solar Booster Pump (single speed)	On / Off
IntelliFlo* Pump Off/Ext. Ctrl. Program 2 and Ext. Ctrl. Program 3 (set at pump).	
Pressure Cleaner Pump	On / Off
Actuator	On / Off
(*) "IntelliFlo" will only be displayed if an IntelliFlo or IntelliPro pump is connected and communicating with the SolarTouch controller.	

### Manual Mode Overview

Each relay remains in the state it was in when entering Manual Mode until it is manually changed. While in manual mode, each relay will stay in any state set by the user as long as they stay in Manual Mode.

**SolarTouch Controller Relays:** When exiting Manual Mode, all relays are turned off, and then set to the previously save settings.

**Cleaning your pool:** Turn SolarTouch controller OFF while manually vacuuming your pool/spa. Press and hold the Enter button for three (3) seconds to disable and re-enable the SolarTouch controller.

## RESET SYSTEM TO DEFAULT SETTINGS

### Factory Default Settings (ERASE EEPROM)

The SolarTouch® Controller factory default setting can be reset from the Erase EEPROM menu. To access the Erase EEPROM menu: **Press and hold the Menu button > Advanced Menu > Utility Menu > Erase EEPROM > Erase EEPROM? (No/Yes)**

Function	Setting
Heating	Enabled
Cooling	Disabled
Freeze	Disabled
Start Diff.	6° F (-15.5 C°)
Stop Diff.	3° F (-16.6° C)
Target Heating	80° F (26° C)
Target Cooling	90° F (32° C)
Solar Override	Disabled

## CLEANERS

### USING CLEANERS WITH SOLARTOUCH CONTROLLER:

Recommended for use in pool systems which utilize a "booster pump" pool cleaner. This feature automatically delays, turns off the pool cleaner pump for five (5) minutes whenever solar is initiated. This will protect the pump from damage caused by air in the solar panels at system start-up.

**Solar Hold Feature:** (Only Using IntelliFlo and IntelliPro 4x160/VS-3050 Pumps) - When SolarTouch controller calls for heat and solar heat is available, the IntelliFlo variable speed pump will ramp up to the RPM's assigned to **Ext Ctrl Program 4**. The solar valve will maintain the closed position for the first five (5) minutes, then the solar valve will move to the "open" position and the pump will continue to run an additional five (5) minutes. After these 10 minutes, the pump reverts to the assigned speed for **Ext Ctrl Program 2 (Speed 2)**.

**Cancel Solar Hold:** To cancel the Solar Hold feature, press either the UP or DOWN arrow button for approximately 3 seconds on the SolarTouch controller. Note: If pool is plumbed with a pressure cleaner pump (i.e. pool cleaning system), this pressure pump five (5) minute delay will be cancelled.

**Solar Booster Pump:** To increase water flow through the collector array, a high voltage relay for the solar booster pump can be used in addition to the main filter pump.

- Solar Booster Pump relay output on the SolarTouch® Controller circuit board is on whenever solar heat is available and off whenever solar heat is not available.
- Pressure Cleaner Booster pump is on whenever solar heat is unavailable.
- Pressure Cleaner Booster Pump: The cleaner is delayed for five minutes whenever solar heat, cooling or freeze turns on.

**Pool Cleaner Protection:** Recommended for use in pool systems which utilize a "booster pump" pool cleaner. This feature automatically delays, turns off the pool cleaner pump for five (5) minutes whenever solar is initiated. This will protect the pump from damage caused by air in the solar panels at system start-up.

## GENERAL INFORMATION

### SolarTouch Controller Auxiliary Outputs (pool filter pump, booster pump, cleaner and time clock)

**Pool Filter pump (Single Speed):** The pool filter pump is controlled externally by the time clock, which ensures the filter pump is running before the booster pump switches on.

**Time clock pool daily filtering override:** When using a single speed pump, or an IntelliFlo or IntelliPro VS 3050 / 4x160 pump, for daily pool filtering schedules SolarTouch controller requires the pump to be connected to an external 24 hour time clock. In order to override the daily pool filtering schedules, a two-pole timer or two-pole relay for switching the pump on or off is required.

**CAUTION!** All of the electrical wiring methods and materials used to complete the electrical installation of the pool/spa system must be in accordance with the current National Electrical Code (NEC) or the Canadian Electric Code, as well as any local electrical codes in effect at the time of installation.

## INTELLIFLO®/INTELLIPRO® PUMP SETUP

**IntelliFlo/IntelliPro Pumps recommended for use with SolarTouch® Controller:** IntelliFlo/IntelliPro 4x160, VS-3050, Variable Speed - Sta-Rite® Variable Speed

**IntelliFlo Pumps not recommended for use with SolarTouch® Controller:** IntelliFlo/IntelliPro VF 3.2 Kilowatts, Sta-Rite® VS+SVRS, IntelliFlo VS+SVRS pump

**Using IntelliFlo & IntelliPro Pumps with SolarTouch**

**Controller: Note: SolarTouch controller supports one IntelliFlo or IntelliPro pump assigned to ADDRESS 1.**

The SolarTouch Controller communicates with the IntelliFlo/IntelliPro "Variable Speed" pumps via a two conductor RS-485 communication cable (P/N 350122) which is connected to the COM PORT on the SolarTouch controller circuit board. When using a Variable Speed pump with SolarTouch controller, set the desired speed at the pump from the Ext. Control Program 1-4 menu options. **Ext Ctrl\* Program 2 is assign for solar heating and cooling, Ext Ctrl Program 3 is assign for freeze control and Ext Ctrl Program 4 is assigned for Solar Hold.** IntelliFlo and IntelliPro pumps also support 8 internal programmed schedules (time clocks) for daily filtering schedules.

**IntelliFlo and IntelliPro 4x160/VS-3050 Pump**

**(Speed 2, 3 & 4) Overview - Also see "Solar Hold Feature for Heating and Cooling" page 2**

The IntelliFlo and IntelliPro 4x160/VS-3050 pumps do not have a built in programmable scheduler (time clock) function, External Controls or LCD display on the pump. The SolarTouch controller assigns and controls the pump's **Ext Ctrl Program 2 (Speed 2 button) for solar heat/cooling, Ext Ctrl Program 3 (Speed 3 button) for freeze protection, and Ext Ctrl Program 4 (Speed 4 button) for Solar Hold** (see page 2). When the pump is used as the pool filter pump, the pump must be wired to an external time clock. When the time clock turns on the pump, **Ext Ctrl Program 1 (Speed 1 button)** is used for daily filtration. The LED indicator above the **Ext Ctrl Program 1 (Speed 1 button)** must be illuminated before the time clock turns off. For the external time clock and the 4x160 pump to operate **Ext Ctrl Program 1 (Speed 1 button)** for daily filtration, please take note of the following:

- Time clock turns the pump on and off for daily use.
- Set Speed 1 button (RPM) for everyday use and turn ON.
- Speed 1 must be running when time clock turns off to ensure operation.

**Setting Speed 1 for Daily Filtration (IntelliFlo and IntelliPro 4x160/VS-3050):** Set the speed (RPM) on the IntelliFlo 4x160/VS-3050 pump for the daily filtration speed (RPM). Speed 1 must be running when the external time clock turns off. This will ensure when the next program start time on the time clock activates the pump, will turn on Speed 1.

**Setting Pump Speeds (IntelliFlo/IntelliPro VS Pumps)**

Setting the IntelliFlo Variable Speed (VS) pump speed for solar/cooling and freeze protect mode is setup in the pump's "Ext. Ctrl" menu. Note: The IntelliFlo pump must be in "Running Schedule" mode to communicate with the SolarTouch controller.

**Changing default pump speeds in Ext. Ctrl.\* Program 2 (1500 RPM default speed) or Program 3 (2350 default speed) and Program 4 (3110 default speed):**

To change the default pump speeds for Program 2,3, or 4:

1. From the pump's control panel, press the MENU button.
2. Press Up or Down arrow button until "EXT. CTRL." is displayed.
3. Press Select button.
4. Press the Up/Down arrow button to select Program 2 (cooling only). Enter the desired RPM for solar heat/cooling. Note: If Nocturnal cooling is required select Program 3 (freeze protect mode only). Select Program 4 (3110 RPM) for Solar Hold.
5. Press the Select button to change the current value.
6. To change the value, press the Left and Right arrow buttons to select which digit to modify, then use the Up and Down arrow buttons to change the selected digit.
7. When you are done, press the Enter button to save the changes. To cancel any changes, press the Escape button to exit edit mode without saving.

Note: Set freeze protection RPM's the same as solar heating to ensure proper flow.

**(\* Note: Older IntelliFlo/IntelliPro 4x160/VS-3050 pumps do not have a control panel display, and do not display "Ext Ctrl."**

## TROUBLESHOOTING

**Pool/Spa is not warm during sunny conditions**

- Check Solar Heating Target temperature, it may be set too low?
- Check external time clock settings are set to the best sunshine hours of the day.
- Solar Actuator Valve may be turned OFF or in the wrong position?
- The pool filter may be dirty or clogged. Check the filter PSI and flow strength at pool return outlets. No bubbles should be seen at the pool return line.
- Pump RPM's/Flow with IntelliFlo pump may need to be increased.
- Possible pool/spa water heat loss during nighttime. Install a pool cover to prevent heat loss.
- Not enough solar collectors. Add an additional solar collector.

**Bubbles in your pool/spa. Increase RPM's/Flow**

- Check 3 way valve for positioning.
- Clean filter. Check filter pressure with solar off then on. If the pressure is high (30 pounds or more) and does not increase with solar on, the filter needs cleaning.
- Check pool skimmer and pump basket for debris.

**SolarTouch controller valve actuator is not switching positions**

- Check toggle switch at rear of actuator. Actuator should be in position 1 or 2.
- Check or replace fuse 1A5 (1.5 A) on SolarTouch controller circuit board if necessary.

## ERROR MESSAGES

When the control panel LED indicator is solid red, a sensor error has occurred; a blinking LED indicates an IntelliFlo pump communication problem or the IntelliFlo pump has been manually stopped. If the water or solar temperature sensor is shorted or open, heating and cooling will stop and not restart until the condition is corrected.

**Note: The SolarTouch controller control panel menus can be accessed but will not affect the error condition. If one or both of the sensors is shorted or open and Freeze Protect is enabled, Freeze Protect will turn on.**

**The displayed sensor(\*) error messages are as follows:**

**Freeze Mode Disabled      Freeze Mode Enabled**

Water Sensor Shorted	Water S Shorted Freeze Protect
Solar Sensor Shorted	Solar S Shorted Freeze Protect
Both Sensors Shorted	Sensors Shorted Freeze Protect
Water Sensor Open	Water S Open Freeze Protect
Solar Sensor Open	Solar S Open Freeze Protect
Both Sensors Open	Sensors Open Freeze Protect

Note: (\*) The pump will continue to operate until the problem is resolved.

**The Displayed IntelliFlo pump error messages are as follows:**

Error Message Displayed)	Description
(**) Pump Alarm Solar Paused	IntelliFlo pump has been manually stopped.
(**) IntelliFlo Pump COM Lost	IntelliFlo pump communication cable is not properly connected to SolarTouch Controller or no AC power to IntelliFlo pump.

(\*\*) *Blinking control panel LED*

**IntelliFlo and IntelliPro Pump manuals**

For more information about IntelliFlo and IntelliPro pump operations, refer to: [www.pentairpool.com](http://www.pentairpool.com) and [www.staritepool.com](http://www.staritepool.com).

**Note:** For complete SolarTouch Controller installation instructions please see the SolarTouch Controller User's Guide (P/N 521591).

**Customer Support: (800) 831- 7133**

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SOLAR RATING & CERTIFICATION CORPORATION

**CERTIFIED SOLAR COLLECTOR**

SUPPLIER:  
**Suntrek Industries, Inc.**  
 5 Holland, Building 215  
 Irvine, CA 92618 USA  
 www.suntreksolar.com  
 In Accordance with:  
**SRCC Standard 100-2008-02**

BRAND: Suntrek  
 MODEL: Suntrek (Pool heating)  
 COLLECTOR TYPE: Unglazed Flat Plate  
 CERTIFICATION #: 2007048A  
 Original Certification: November 02, 2011  
 Expiration Date: May 21, 2012

The solar collector listed below has been evaluated by the Solar Rating & Certification Corporation™ (SRCC™), an ISO/IEC 17065 accredited and EPA recognized Certification Body, in accordance with SRCC OG-100, Operating Guidelines and Minimum Standards for Certifying Solar Collectors, and has been certified by the SRCC. This award of certification is subject to all terms and conditions of the Program Agreement and the documents incorporated therein by reference. This document must be reproduced in its entirety.

COLLECTOR THERMAL PERFORMANCE RATING (Collector Tested per ISO 9806:1994)							
Kilowatt-hours (thermal) Per m <sup>2</sup> Per Day				Thousands of Btu Per ft <sup>2</sup> Per Day			
Climate ->	High Radiation (6.3 kWh/m <sup>2</sup> .day)	Medium Radiation (4.7 kWh/m <sup>2</sup> .day)	Low Radiation (3.1 kWh/m <sup>2</sup> .day)	Climate ->	High Radiation (2000 Btu/ft <sup>2</sup> .day)	Medium Radiation (1500 Btu/ft <sup>2</sup> .day)	Low Radiation (1000 Btu/ft <sup>2</sup> .day)
Category (Ti-Ta)				Category (Ti-Ta)			
A (-5 °C)	5.5	4.2	3.0	A (-9 °F)	1.7	1.3	0.9
B (5 °C)	3.3	2.1	0.9	B (9 °F)	1.0	0.7	0.3
C (20 °C)	0.9	0.2	0.0	C (36 °F)	0.3	0.0	0.0
D (50 °C)	0.0	0.0	0.0	D (90 °F)	0.0	0.0	0.0

A- Pool Heating (Warm Climate) B- Pool Heating (Cool Climate) C- Water Heating (Warm Climate)  
 D- Space & Water Heating (Cool Climate) E- Commercial Hot Water & Cooling

COLLECTOR SPECIFICATIONS					
<b>Gross Area:</b>	2.230 m <sup>2</sup>	24.00 ft <sup>2</sup>	<b>Dry Weight:</b>	15.5 kg	34.2 lb
<b>Net Aperture Area:</b>	2.230 m <sup>2</sup>	24.00 ft <sup>2</sup>	<b>Fluid Capacity:</b>	27.2 liter	7.2 gal
<b>Absorber Area:</b>	2.234 m <sup>2</sup>	24.04 ft <sup>2</sup>	<b>Test Pressure:</b>	186 kPa	27 psi

TECHNICAL INFORMATION		Tested in accordance with: ISO 9806:1994
<b>ISO Efficiency Equation</b> [NOTE: Based on gross area and (P)=Ti-Ta]		
<b>SI UNITS:</b>	Wind speed (u) in m/s, Temperature (Ti – Ta) in °C, Radiation (G") in W/m <sup>2</sup> $\eta = (0.869)(1 - 0.0334u) - (19.5938 + 1.0940u)(P/G")$	
<b>IP UNITS:</b>	Wind speed (u) in mph, Temperature (Ti – Ta) in °F, Radiation (G") in Btu/hr-ft <sup>2</sup> $\eta = (0.869)(1 - 0.0149u) - (3.4509 + 0.0861u)(P/G")$	

Incident Angle Modifier							Test Fluid:	Water		
θ	10	20	30	40	50	60	70	<b>Test Mass Flow Rate:</b>	0.0707 kg/(s m <sup>2</sup> )	52.14 lb/(hr ft <sup>2</sup> )
K <sub>τα</sub>	1.00	1.00	0.99	0.98	0.96	0.91	0.76	<b>Impact Safety Rating: 0</b>		

REMARKS: All sizes of this collector model are certified

*Shawn Martin*

Technical Director

Print Date: May, 2017 Page 1 of 1  
 Please verify certification is active on the SRCC website.  
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# NSF International

789 N. Dixboro Road, Ann Arbor, MI 48105 USA

RECOGNIZES

Suntrek Industries, Inc.

Facility: Irvine, CA

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May 13, 2015  
Certificate# C0205715 - 01

David Purkiss  
General Manager, Water Systems